

Have your say on the future locations of Whittington Health's Haringey services

This consultation will take place between
Wednesday 23 January and Wednesday 18 May



Introduction

Whittington Health works across Haringey and Islington delivering health and care services to the local community.

We are reviewing the locations that some of our children and adult services are provided from in Haringey.

Whittington Health wants to provide high quality, modern and appropriate environments that support our vision to help local people live longer and healthier lives. To make improvements we will need to make some changes and we would like to hear from you about the proposed moves.

We currently provide services out of many locations across the borough. We have been working with Haringey Council as well as other local partners to think about where you access health services. We want to make this access simpler and more joined up for our patients and service users and we will achieve this by listening to you and working in partnership with the Council and voluntary sector.

In these proposals, the only change is the location – the number of appointments, the clinicians that you see, and level of service will remain the same. We are also proposing to offer some new services in the community, including a group space and digital booths

What we are proposing

We are proposing the creation of a new central Haringey health and wellbeing hub. This would be based in a central Wood Green location and would include primary care and other NHS services, as well as some Council services.

Currently we have two adult community health service hubs in the east and west of the borough, at Hornsey Central Neighbourhood Health Centre and Lordship Lane Primary Care Centre. We do not have a central Haringey health hub.

We run services for people who live centrally from:

- Bounds Green Health Centre
- Stuart Crescent Health Centre
- St Ann's Hospital.

We are proposing to move services based at these sites together. We are looking at a central location, potentially within The Mall shopping centre.

As part of the proposals, North Central London Clinical Commissioning Group (NCL CCG) are consulting on the move of Hornsey Wood Green GP Practice, which would be co-located with our community services.

We want to know how these proposed changes would affect you and welcome you to take part in the consultation.

Service	Current location
Community Dental	St Ann's Hospital
Audiology	St Ann's Hospital
Musculoskeletal physiotherapy (MSK)	St Ann's Hospital and Bounds Green Health Centre
Improving Access to Psychological Therapies (IAPT)	Bounds Green Health Centre
Respiratory	Bounds Green Health Centre and Stuart Crescent Health Centre
Podiatry	Bounds Green Health Centre and Stuart Crescent Health Centre
Integrated Community Therapy Team	Bounds Green Health Centre and Stuart Crescent Health Centre
Heart failure	Bounds Green Health Centre and Stuart Crescent Health Centre
Bladder and bowel	Bounds Green Health Centre and Stuart Crescent Health Centre
Nutrition and dietetics	Bounds Green Health Centre and Stuart Crescent Health Centre
Leg ulcer clinic	Bounds Green Health Centre and Stuart Crescent Health Centre
Health visiting	Bounds Green Health Centre and Stuart Crescent Health Centre
Midwifery	Bounds Green Health Centre and Stuart Crescent Health Centre
Speech and Language Therapy	Bounds Green Health Centre and Stuart Crescent Health Centre

Service	Current location
District nursing	Bounds Green Health Centre and Stuart Crescent Health Centre
Urgent response	Bounds Green Health Centre and Stuart Crescent Health Centre
Anticipatory care team	Bounds Green Health Centre and Stuart Crescent Health Centre



Why Wood Green?

This new central location has potential for further partnership working, bringing a more holistic approach to healthcare. People have told us that they would like to access information about other services and support at their healthcare appointments, as well as seek advice on mental health, drug and alcohol issues and peer-led support for long-term conditions.

Wood Green Shopping City is well served by public transport. Over 75 different buses run through Wood Green and stop directly outside the shopping centre.

The shopping centre is 0.2 miles from Wood Green underground station and 0.4 miles from Turnpike Lane station, both on the Piccadilly line.

The shopping centre has 1200 car park spaces, although there is a fee for parking (£2 for up to 2 hours).

Benefits

- A new, modern health and wellbeing facility would be located in the heart of Haringey.
- People will be able to access one-stop-shop services for podiatry, diabetes and leg ulcer clinics.
- A modern building that meets the needs of patients, service users and staff.
- The innovative health hub will provide easier access to services offered by partners including other NHS

organisations, the Council and potentially voluntary community organisations.

- The central health hub will be located close to the new Wood Green Community Diagnostic Centre, which offers blood tests, x-rays, ultrasound and ophthalmology appointments.
- Wood Green Shopping City is well served by public transport.
- The Mall has 1200 car park spaces.

Challenges

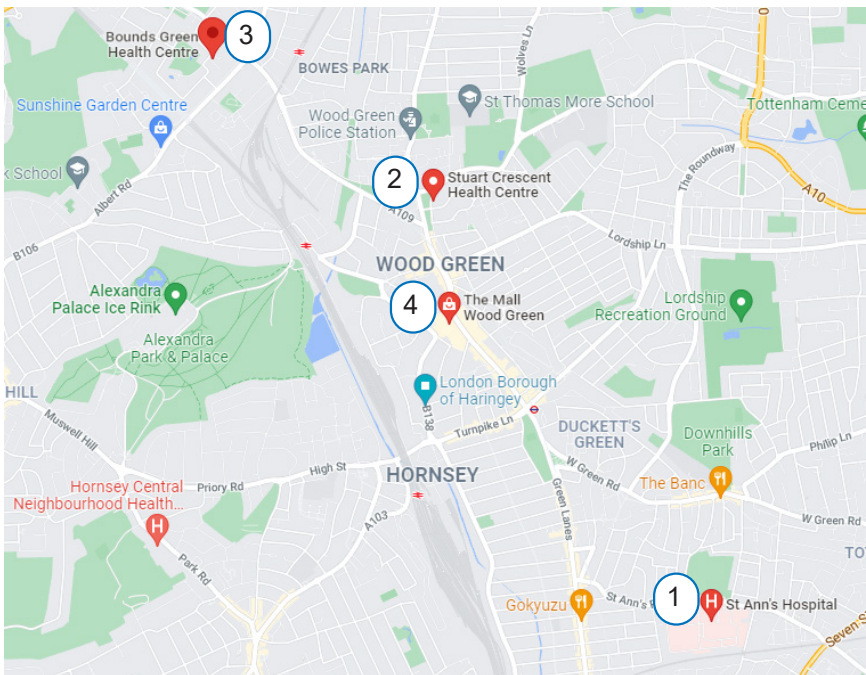
- Some people may have to travel further to have their appointments.
- Patients and service users may not want to go to a different location.
- Parking at The Mall requires payment.



Health centre locations

	Health Centre	Full address details
1	St Ann's Hospital	St Ann's Road, London, N15 3TH
2	Stuart Crescent Health Centre	Stuart Crescent, Wood Green London, N22 5NJ
4	Bounds Green Health Centre	Gordon Road, London, N11 2PA
4	Proposed new location	The Mall, 159 High Road, Wood Green, London N22 6YQ or other central Wood Green location

Numbers on the map correspond to the the health centre location



How to get involved

We would like to know the views of service users and carers, staff, representative groups, community organisations and local residents.

All comments must be received by Wednesday 18 May 2022.

Current and previous patients and service users will receive the consultation pack directly through the post.

Other local residents, partners and stakeholders can complete the questionnaire online at:

<https://www.surveymonkey.co.uk/r/Haringey2022>


This leaflet, posters and paper surveys will be available at all of the sites. If you would like to request one please contact us below.

Email: engagement.whitthealth@nhs.net

Call and leave a voicemail on 020 7228 5674. Please leave your number and we will respond within five working days. We are unable to answer clinical queries on this number.

Attend one of our engagement events. More details are available at www.whittington.nhs.uk/estates

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Have
your
say

Further information:

www.whittington.nhs.uk/estates

If you require this information in another format
eg large font, please email communications.
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